

This is the log from a call.

The gray box  section is the platform and

The orange box  section is recognition info.

```
00:32:32.405 Playing prompt: TTS:tts Welcome to the CCNY Directory Assistance System. (barge)
00:32:32.421 Playing prompt: SILENCE :1000.0(barge)
00:32:32.437 Playing prompt: TTS:tts Are you looking for a professor or a department or others?(barge)
00:32:32.452 Performing recognition
00:32:46.093 Playing prompt: TTS:tts I'm sorry. I didn't hear you. Are you looking for a professor or department or others? (barge)
00:32:46.124 Performing recognition
00:32:57.718 Playing prompt: TTS:tts I'm sorry. I still didn't hear anything. Are you looking for a professor or department or others? (barge)
00:32:57.749 Performing recognition
00:33:06.843 {
  confidence: 0.57
  utterance: department
  inputmode: voice
  interpretation: {
  }
  recordingsize: undefined
  recordingduration: undefined
  length: 1
  [0]:{
    confidence: 0.57
    utterance: department
    inputmode: voice
    interpretation: {
    }
    recordingsize: undefined
    recordingduration: undefined
  }
}
00:33:07.015 Playing prompt: TTS:tts Which (barge)
00:33:07.030 Playing prompt: TTS:tts <emphasis level="strong" > department </emphasis>(barge)
00:33:07.046 Playing prompt: TTS:tts are you looking for?(barge)
00:33:07.062 Performing recognition
00:33:16.296 Playing prompt: TTS:tts I didn't hear you. Can you repeat that? (barge)
00:33:16.327 Performing recognition
00:33:24.796 Playing prompt: TTS:tts I still didn't hear anything. What is the department's name please? (barge)
00:33:24.827 Performing recognition
00:33:28.937 {
  confidence: 0.63
  utterance: the science
  inputmode: voice
  interpretation: {
    department="Computer Science"
    descrip="The extension is 6 6 3 1. Their room is located in North Academic Center, N A 8 206."
  }
  recordingsize: undefined
  recordingduration: undefined
  length: 2
  [0]:{
    confidence: 0.63
    utterance: the science
    inputmode: voice
    interpretation: {
      department="Computer Science"
    }
  }
}
```

```
descrip="The extension is 6 6 3 1. Their room is located in North Academic Center, N A 8 206."  
}  
recordingsize: undefined  
recordingduration: undefined  
}  
[1]:{  
confidence: 0.63  
utterance: the science  
inputmode: voice  
interpretation: {  
department="Earth and Atmospheric Science"  
descrip="The extension are 6 4 5 2 or 6 9 8 4. Their room is located in Marshak Hall, M R 1 06."  
}  
recordingsize: undefined  
recordingduration: undefined  
}  
}
```

00:33:28.968 Playing prompt: TTS:tts I found (barge)

00:33:28.983 Playing prompt: TTS:tts 2(barge)

00:33:28.999 Playing prompt: TTS:tts results for(barge)

00:33:29.015 Playing prompt: TTS:tts the science(barge)

00:33:29.030 Playing prompt: TTS:tts ,(barge)

00:33:29.046 Playing prompt: SILENCE :500.0(barge)

00:33:29.062 Playing prompt: TTS:tts .(barge)

00:33:29.077 Playing prompt: TTS:tts for(barge)

00:33:29.093 Playing prompt: TTS:tts Computer Science(barge)

00:33:29.108 Playing prompt: TTS:tts say(barge)

00:33:29.124 Playing prompt: TTS:tts 1(barge)

00:33:29.140 Playing prompt: SILENCE :500.0(barge)

00:33:29.155 Playing prompt: TTS:tts for(barge)

00:33:29.171 Playing prompt: TTS:tts Earth and Atmospheric Science(barge)

00:33:29.187 Playing prompt: TTS:tts say(barge)

00:33:29.202 Playing prompt: TTS:tts 2(barge)

00:33:29.218 Playing prompt: SILENCE :500.0(barge)

00:33:29.233 Playing prompt: TTS:tts To start over say 0(barge)

00:33:29.249 Performing recognition

```
00:33:49.608 {  
confidence: 0.77  
utterance: one  
inputmode: voice  
interpretation: {  
digitstring=1  
}  
recordingsize: undefined  
recordingduration: undefined  
length: 1  
[0]:{  
confidence: 0.77  
utterance: one  
inputmode: voice  
interpretation: {  
digitstring=1  
}  
recordingsize: undefined  
recordingduration: undefined  
}  
}
```

00:33:49.718 Playing prompt: TTS:tts Here is the information (barge)  
00:33:49.749 Playing prompt: SILENCE :100.0(barge)  
00:33:49.765 Playing prompt: TTS:tts The extension is 6 6 3 1. Their room is located in North Academic Center, N A 8 206.(barge)  
00:33:49.780 Playing prompt: TTS:tts Do you want to search again?(barge)  
00:33:49.796 Playing prompt: SILENCE :300.0(barge)  
00:33:49.812 Playing prompt: TTS:tts Please say yes or no(barge)  
00:33:49.827 Performing recognition  
00:34:08.983 Playing prompt: TTS:tts I didn't hear you. (barge)  
00:34:08.999 Performing recognition  
00:34:16.046 Playing prompt: TTS:tts I still didn't hear anything. Please try again. (barge)  
00:34:16.062 Performing recognition  
00:34:25.077 Playing prompt: TTS:tts I'm not sure your're still there. Let's try one moretime.Please say yes or no. (barge)  
00:34:25.093 Performing recognition

```
00:34:33.062 {  
  confidence: 0.81  
  utterance: yes  
  inputmode: voice  
  interpretation: {  
    boolean=true  
  }  
  recordingsize: undefined  
  recordingduration: undefined  
  length: 1  
  [0]:{  
    confidence: 0.81  
    utterance: yes  
    inputmode: voice  
    interpretation: {  
      boolean=true  
    }  
    recordingsize: undefined  
    recordingduration: undefined  
  }  
}
```

00:34:33.108 Playing prompt: TTS:tts Welcome to the CCNY Directory Assistance System. (barge)  
00:34:33.140 Playing prompt: SILENCE :1000.0(barge)  
00:34:33.155 Playing prompt: TTS:tts Are you looking for a professor or a department or others?(barge)  
00:34:33.171 Performing recognition  
00:34:46.780 Playing prompt: TTS:tts I'm sorry. I didn't hear you. Are you looking for a professor or department or others? (barge)  
00:34:46.812 Performing recognition

```
00:34:49.999 {  
  confidence: 0.5  
  utterance: professor  
  inputmode: voice  
  interpretation: {  
  }  
  recordingsize: undefined  
  recordingduration: undefined  
  length: 1  
  [0]:{  
    confidence: 0.5  
    utterance: professor  
    inputmode: voice  
    interpretation: {  
    }  
    recordingsize: undefined  
    recordingduration: undefined  
  }  
}
```

00:34:50.171 Playing prompt: TTS:tts Which (barge)

00:34:50.187 Playing prompt: TTS:tts <emphasis level="strong" > professor </emphasis>(barge)

00:34:50.202 Playing prompt: TTS:tts are you looking for?(barge)

00:34:50.218 Performing recognition

```
00:34:57.468 {
  confidence: 0.69
  utterance: levin
  inputmode: voice
  interpretation: {
    depart="Computer Science"
    descrip="The extension is 5 6 2 6. Their room is located in North Academic Center, N A 7 312 A."
    professor="Esther Levin"
  }
  recordingsize: undefined
  recordingduration: undefined
  length: 3
  [0]:{
    confidence: 0.69
    utterance: levin
    inputmode: voice
    interpretation: {
      depart="Computer Science"
      descrip="The extension is 5 6 2 6. Their room is located in North Academic Center, N A 7 312 A."
      professor="Esther Levin"
    }
    recordingsize: undefined
    recordingduration: undefined
  }
  [1]:{
    confidence: 0.69
    utterance: levin
    inputmode: voice
    interpretation: {
      depart="Philosophy"
      descrip="The extension is 7 6 4 5. Their room is located in North Academic Center, N A 5 203 C."
      professor="Michael Levin"
    }
    recordingsize: undefined
    recordingduration: undefined
  }
  [2]:{
    confidence: 0.48
    utterance: levine
    inputmode: voice
    interpretation: {
      depart="English"
      descrip="The extension is 6 3 7 2. Their room is located in North Academic Center, N A 6 215 D."
      professor="Norman Levine"
    }
    recordingsize: undefined
    recordingduration: undefined
  }
}
```

00:34:57.483 Playing prompt: TTS:tts I found (barge)

00:34:57.515 Playing prompt: TTS:tts 3(barge)

00:34:57.530 Playing prompt: TTS:tts results for(barge)

00:34:57.546 Playing prompt: TTS:tts levin(barge)

00:34:57.562 Playing prompt: TTS:tts ,(barge)

00:34:57.577 Playing prompt: SILENCE :500.0(barge)

00:34:57.593 Playing prompt: TTS:tts .(barge)

00:34:57.608 Playing prompt: TTS:tts To start over say 0(barge)

00:34:57.624 Playing prompt: TTS:tts For Esther Levin of the Computer Science department say 1; For Michael Levin of the Philosophy department say 2; For Norman Levine of the English department say 3;(barge)

00:34:57.640 Performing recognition

```
00:35:17.827 {  
  confidence: 0.78  
  utterance: one  
  inputmode: voice  
  interpretation: {  
    digitstring=1  
  }  
  recordingsize: undefined  
  recordingduration: undefined  
  length: 1  
  [0]:{  
    confidence: 0.78  
    utterance: one  
    inputmode: voice  
    interpretation: {  
      digitstring=1  
    }  
    recordingsize: undefined  
    recordingduration: undefined  
  }  
}
```

00:35:17.874 Playing prompt: TTS:tts Here is the information (barge)

00:35:17.905 Playing prompt: SILENCE :100.0(barge)

00:35:17.921 Playing prompt: TTS:tts The extension is 5 6 2 6. Their room is located in North Academic Center, N A 7 312 A.(barge)

00:35:17.937 Playing prompt: TTS:tts Do you want to search again?(barge)

00:35:17.952 Playing prompt: SILENCE :300.0(barge)

00:35:17.968 Playing prompt: TTS:tts Please say yes or no(barge)

00:35:17.983 Performing recognition

00:35:37.780 Playing prompt: TTS:tts I didn't hear you. (barge)

00:35:37.796 Performing recognition

```
00:35:40.999 {
  confidence: 0.76
  utterance: no
  inputmode: voice
  interpretation: {
    boolean=false
  }
  recordingsize: undefined
  recordingduration: undefined
  length: 1
  [0]:{
    confidence: 0.76
    utterance: no
    inputmode: voice
    interpretation: {
      boolean=false
    }
    recordingsize: undefined
    recordingduration: undefined
  }
}
```

00:35:41.077 Playing prompt: TTS:tts For more information, go to w w w dot c c n y dot c u n y dot e d u(bargein)

00:35:41.093 Playing prompt: SILENCE :100.0(bargein)

00:35:41.108 Playing prompt: TTS:tts Thank you for using the CCNY Directory Assistance Program. Have a nice day.(bargein)