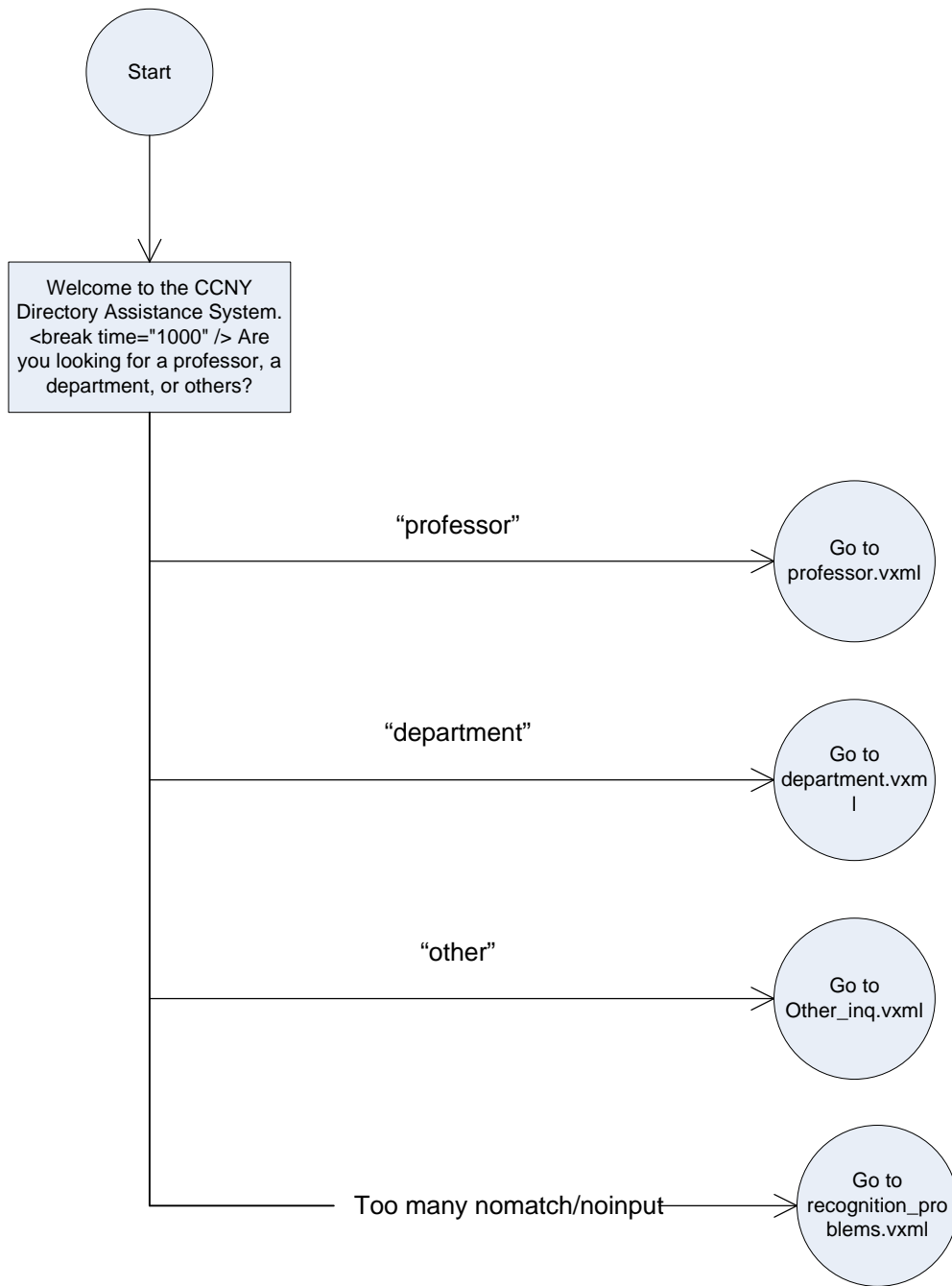


Main.vxml



Main Field Specs

Max number nomatch = 4
Max number noinput = 4
Max number help = 2

INITIAL_PROMPT_LIST:

Welcome to the CCNY Directory Assistance System. <code><break time="1000" /></code> Are you looking for a professor, a department, or others?

NOINPUT_PROMPT_LIST:

I'm sorry. I didn't hear you. Are you looking for a professor, a department or other?
I'm sorry. I still didn't hear anything. Are you looking for a professor or department or other?
I'm not sure you're still there. Please say professor, department or other.
END

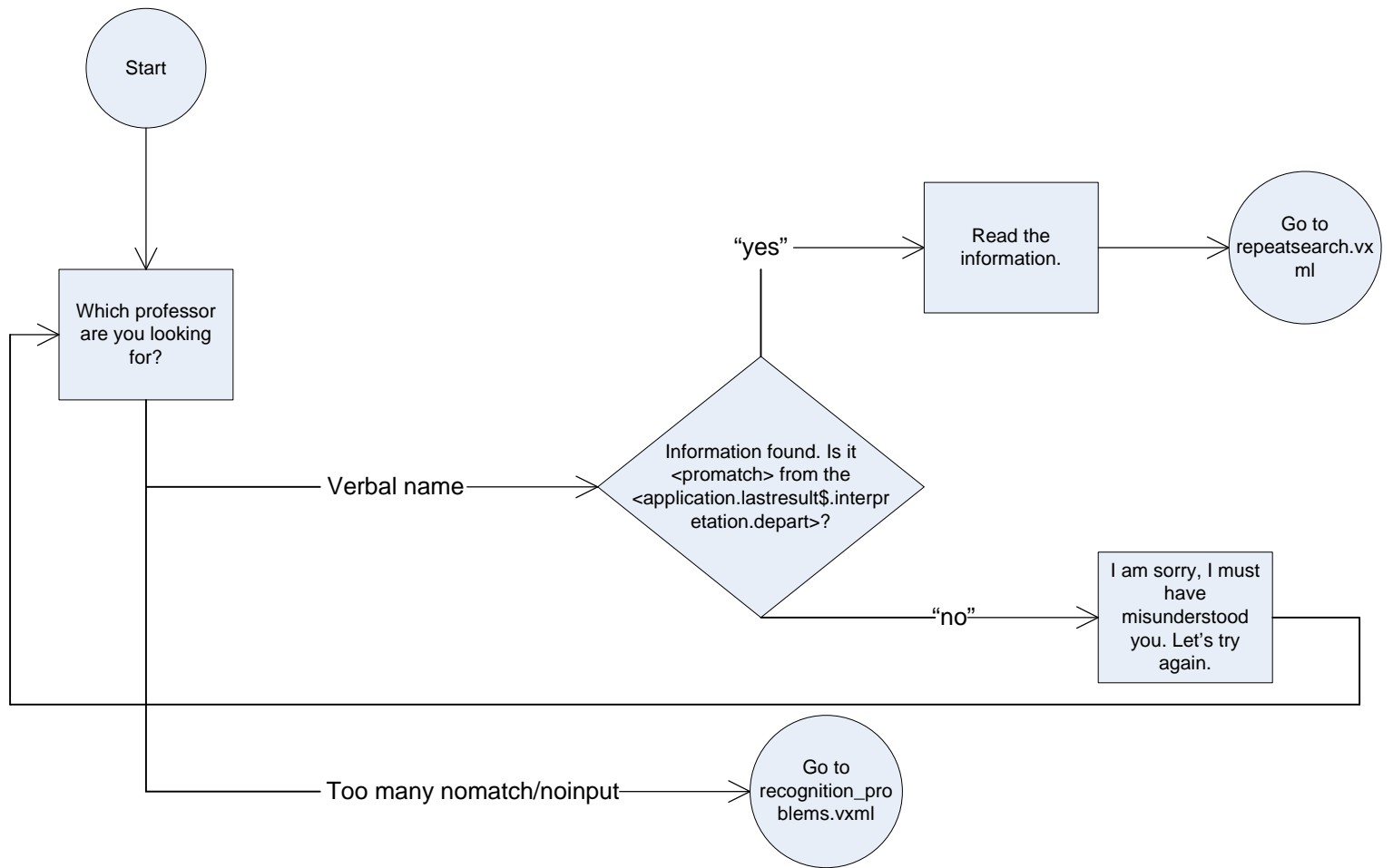
NOMATCH_PROMPT_LIST:

I didn't get that. Did you say professor or department or others?
Sorry, I still didn't get that. Did you say say professor or department or others?
Lets try one more time. Did you say professor or department or others?

HELP_PROMPT_LIST

This is the main menu. You may also press one for professor or press 2 for department or press 3 for other

Professor.vxml



proChoice Field Specs

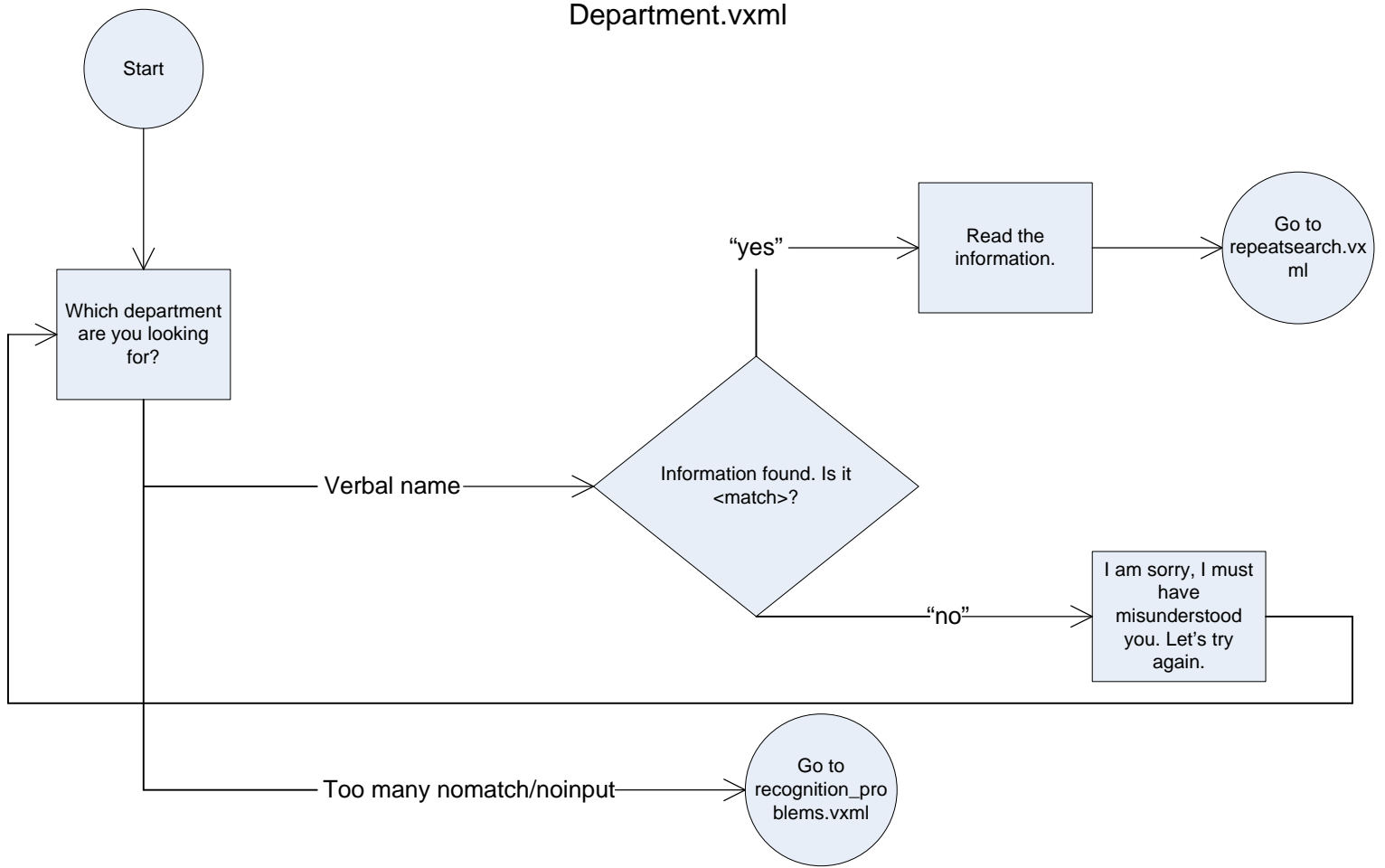
Max number nomatch = 4
Max number noinput = 4

INITIAL_PROMPT_LIST:
Which professor are you looking for?

NOINPUT_PROMPT_LIST:
I didn't hear you. please say the professor name you are looking for.
I still didn't hear anything.
I'm not sure you're still there. Let's try one more time.

NOMATCH_PROMPT_LIST:
I didn't get that.please say the professor name you're looking for.
Sorry, I still didn't get that.Let's try again.
Let's try one more time.please say the professor name you're looking for.

Department.vxml



deptChoice Field Specs

Max number nomatch = 4
Max number noinput = 4

INITIAL_PROMPT_LIST:

Which department are you looking for?

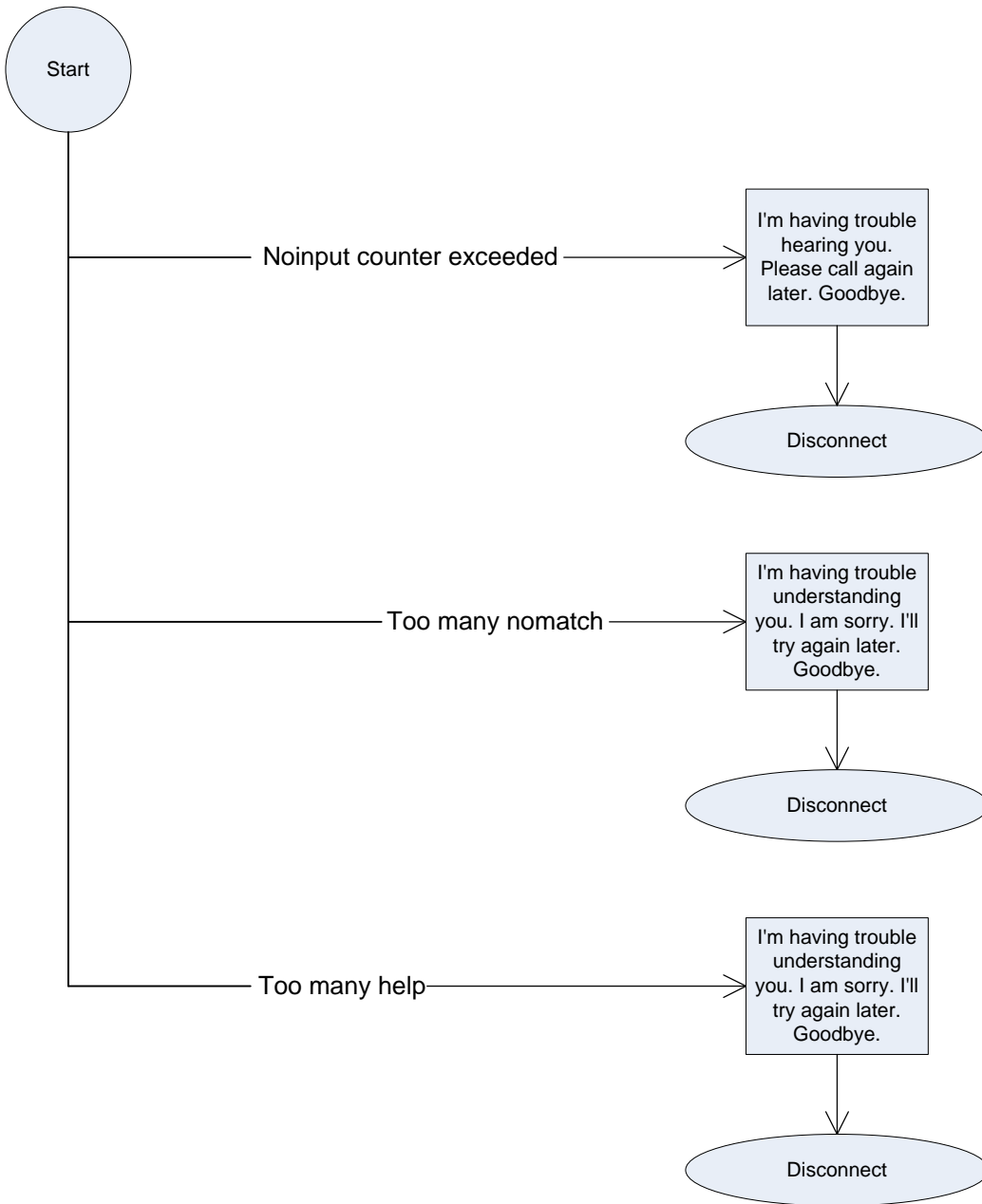
NOINPUT_PROMPT_LIST:

I didn't hear you. Can you repeat that?
I still didn't hear anything. What is the department's name please?
I'm not sure you're still there. Please say it again.

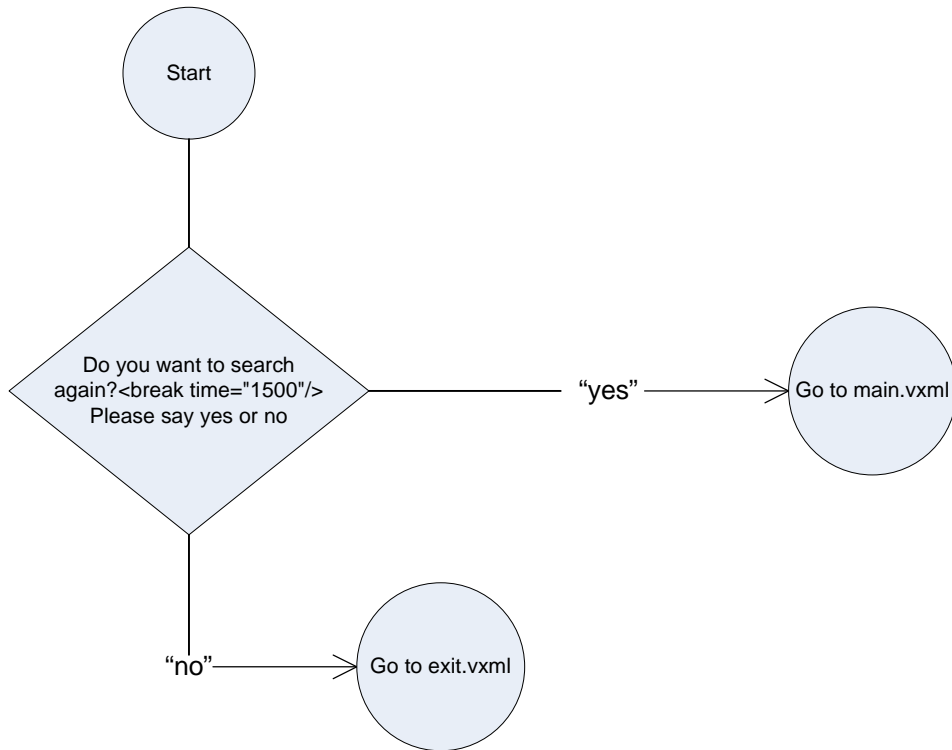
NOMATCH_PROMPT_LIST:

I didn't get that. What is the department's name?
Sorry, I still didn't get that. Please say it again.
Lets try one more time. Say it one more time please.

Recognition_problems.vxml



Repeatsearch.vxml



Confirm Field Specs

Max number nomatch = 4

Max number noinput = 4

NOINPUT_PROMPT_LIST:

I didn't hear you.

I still didn't hear anything. Please try again.

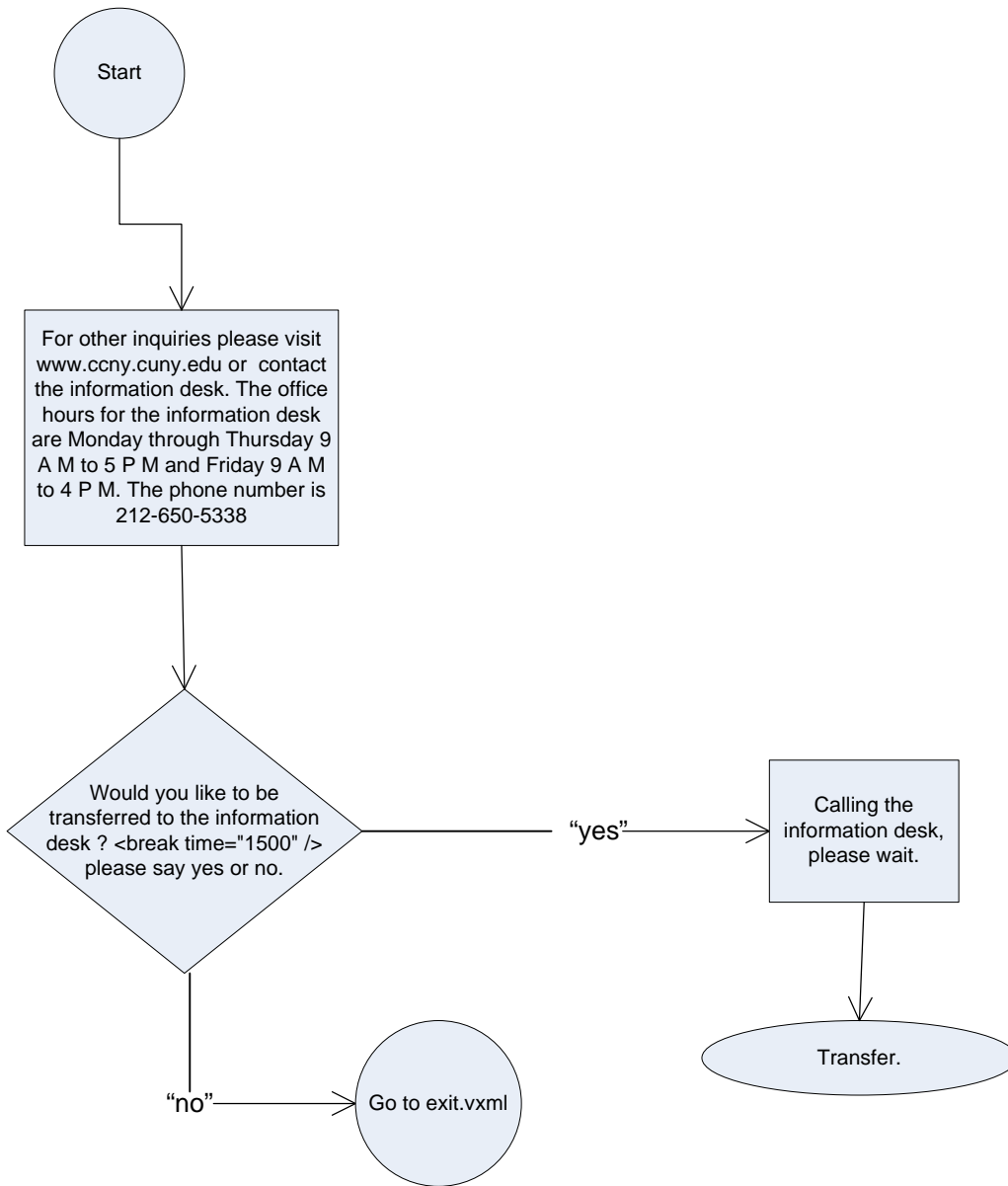
I'm not sure your're still there. Let's try one more time. Please say yes or no.

NOMATCH_PROMPT_LIST:

I didn't get that.

I still didn't understand, sorry. Try again.

Let's try one more time. Please say yes or no.



inquiries Field Specs

Max number nomatch = 4
 Max number noinput = 4

NOINPUT_PROMPT_LIST:

- I didn't hear you.
- I still didn't hear anything.
- I'm not sure you're still there. Do you want to transfer to the information desk? <small><break time="1500" /> Yes or no, please.</small>

NOMATCH_PROMPT_LIST:

- I didn't get that.
- Sorry, I still didn't get that.
- Let's try one more time. Do you to transfer to the information desk? <small><break time="1500" /> Please say yes or no.</small>

